Evaluation Process

Evaluation is an important part of improving the services of Special Olympics Manitoba. The organization utilizes an objective evaluation process for volunteers and staff.

Special Olympics Manitoba has the right to regularly monitor and evaluate the work performance of volunteers. Volunteers have the right to regular feedback and evaluation on their work assignments.

Evaluations take place within three months of starting a placement with Special Olympics Manitoba. Evaluations are carried out by the staff or volunteer supervisor and conducted one on one. Other formats such as participant surveys may also be conducted as needed.

If disagreement over the outcome of the evaluation exists, volunteers can address a complaint to the organization.

Grievance / Complaint procedure

Every effort will be made to resolve conflict amicably and cooperatively. Volunteers have the right to address concerns with their supervisor or (in case of conflict with their supervisor's supervisor or other staff person) with a designated person within the organization.

Where possible, confidentially shall be maintained.

A complaint can be made verbally or in writing.